



Types of evaluation instruments:

- **Questionnaire** (anonymous)

- Intake form/registration form

- open ended questions
 - structured questions

- Unit-specific

- Open ended questions
 - Structured questions

- **Diary** (private)

- **Group discussion** (public)

- **Observation**

Objectives and indicators:

Based on objectives formulated for specific units, indicators are identified to determine to what degree an objective has been met.

